Addictive Disorders Regulatory Authority  
(ADRA)  
THE TWELVE CORE FUNCTIONS AND GLOBAL CRITERIA  

I. SCREENING  
Global Criteria  
1. Evaluate psychological, social, and physiological signs and symptoms of alcohol and other drug use and abuse.  
2. Determine the client’s appropriateness for admission or referral.  
3. Determine the client’s eligibility for admission or referral.  
4. Identify any coexisting conditions (medical, psychiatric, physical, etc.) that indicate need for additional professional assessment and/or services.  
5. Adhere to applicable laws, regulations and agency policies governing alcohol and other drug abuse services.  

II. INTAKE  
Global Criteria  
1. Complete required documents for admission to the program.  
2. Complete required documents for program eligibility and appropriateness.  
3. Obtain appropriately signed consents when soliciting from or providing information to outside sources to protect client confidentiality and rights.  

III. ORIENTATION  
Global Criteria  
1. Provide an overview to the client by describing program goals and objectives for client care.  
2. Provide an overview to the client by describing program rules, and client obligations and rights.  
3. Provide an overview to the client of program operations.  

IV. ASSESSMENT  
Global Criteria  
1. Gather relevant history from client including but not limited to alcohol and other drug abuse, using appropriate interview techniques.  
2. Identify methods and procedures for obtaining corroborative information from significant secondary sources regarding client’s alcohol and other drug abuse and psycho-social history.  
3. Identify appropriate assessment tools.  
4. Explain to the client the rationale for the use of assessment techniques in order to facilitate understanding.  
5. Develop a diagnostic evaluation of the client’s substance abuse and any coexisting conditions based on the results of all assessments in order to provide an integrated approach to treatment planning based on the client’s strengths, weaknesses, and identified problems and needs.  

V. TREATMENT PLANNING  
Global Criteria  
1. Explain assessment results to client in an understandable manner.  
2. Identify and rank problems based on individual client needs in the written treatment plan.  
3. Formulate agreed upon immediate and long-term goals using behavioral terms in the written treatment plan.  
4. Identify the treatment methods and resources to be utilized as appropriate for the individual client.
VI. **COUNSELING**  
Global Criteria  
1. Select the counseling theory or theories that apply.  
2. Apply technique(s) to assist the client, group, and/or family in exploring problems and ramifications.  
3. Apply technique(s) to assist the client, group, and/or family in examining the client’s behavior, attitudes, and/or feelings, if appropriate in the treatment setting.  
4. Individualize counseling in accordance with cultural, gender and lifestyle differences.  
5. Interact with the client in an appropriate therapeutic manner.  
6. Elicit solutions and decisions from the client.  
7. Implement the treatment plan.

VII. **CASE MANAGEMENT**  
Global Criteria  
1. Coordinate services for client care.  
2. Explain the rationale of case management activities to the client.

VIII. **CRISIS INTERVENTION**  
Global Criteria  
1. Recognize the elements of the client crisis.  
2. Implement an immediate course of action appropriate to the crisis.  
3. Enhance overall treatment by utilizing crisis events.

IX. **CLIENT EDUCATION**  
Global Criteria  
1. Present relevant alcohol and other drug use/abuse information to the client through formal and/or informal processes.  
2. Present information about available alcohol and other drug services and resources.

X. **REFERRAL**  
Global Criteria  
1. Identify need(s) and/or problem(s) that the agency and/or counselor cannot meet.  
2. Explain the rationale for the referral to the client.  
3. Match client needs and/or problems to appropriate resources.  
4. Adhere to applicable laws, regulations and agency policies governing procedures related to the protection of the client’s confidentiality.  
5. Assist the client in utilizing the support systems and community resources available.

XI. **REPORT AND RECORD KEEPING**  
Global Criteria  
1. Prepare reports and relevant records integrating available information to facilitate the continuum of care.  
2. Chart pertinent ongoing information pertaining to the client.  
3. Utilize relevant information from written documents for client care.

XII. **CONSULTATION WITH OTHER PROFESSIONALS IN REGARDS TO CLIENT TREATMENT/SERVICES**  
Global Criteria  
1. Recognize issues that are beyond the counselor’s base of knowledge and/or skill.  
2. Consult with appropriate resources to ensure the provision of effective treatment services.  
3. Adhere to applicable laws, regulations, and agency policies governing the disclosure of client-identifying data.